



RF supply

PROVIDING TO VESSELS

*Navigating with confidence,
providing with excellence.*

We understand the urgent demands and needs of the **marine industry**.

We offer solutions that ensure immediate availability of all essential marine supplies for our customers, with a fast and efficient delivery, great prices and perfect quality.

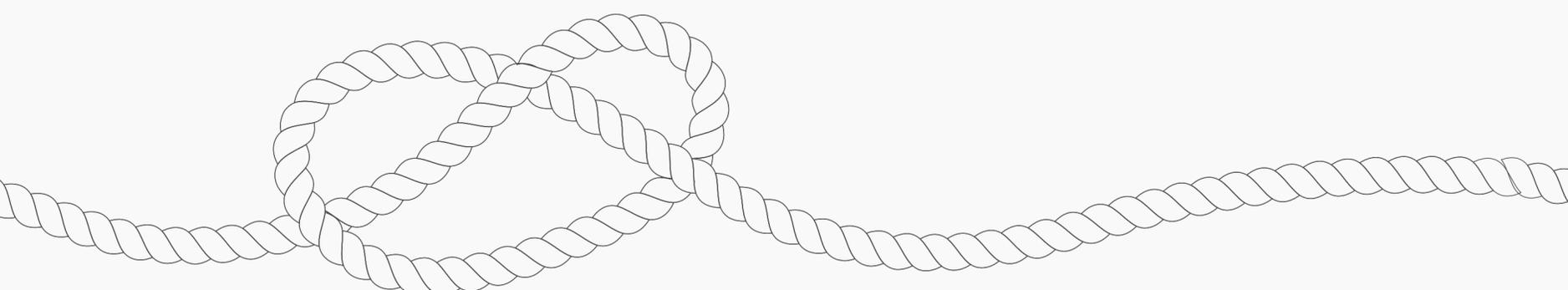
We guarantee delivery availability because we know that every minute is important, so we keep a wide range of items ready for delivery efficiently and safely.

Our team is specialize in marine supply offering the best value for money with competitive prices and our partnerships and market experience allow us to offer reliable and high-performance solutions.

Credibility is key to us, and we have established a solid reputation. We work with network of satisfied customers who trust in our ability to provide quality products, meet deadlines and provide an excellent service.

We have strategies to the processes of marine supplies, providing fast delivery, quality price, cost-effectiveness and credibility with a good structure at our company bases to attend all request.

We value the care and efficiency carrying on the complete confidence in our company and our products.



BIO

Reference in naval supply, specialized in offer solutions to attend the essential needs of people, delivering indispensable supplies.

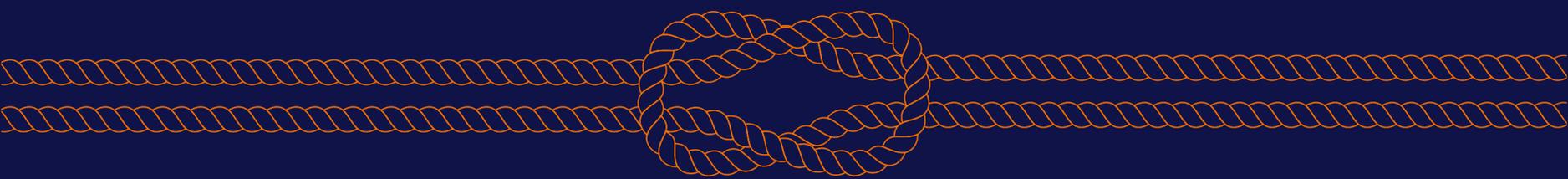


We provide essential supplies for ships.

We offer port support attend the vessel according the demands, understanding the needs of the crew and the ship to find the most assertive solution.

We have a wide variety of products since food and provisions, grains, minerals, marine equipment, parts, machinery, nautical charts, among others.

Our goal is to deliver excellence service, quality products, personalized support, agility, availability, security, cost-effectiveness, commitment and organization.



SINGULARITY

Delivery availability.



With efficient logistics and a well-structured supply chain, we provide reliably products quickly , promptly meeting customer demands, avoiding delays and ensuring the maritime operations. We value agility in solving problems and guarantee personalized service always keeping a clear and reliable communication.

Price with quality.



We offer supplies with fair prices and high quality. Our partnership with reliable suppliers guarantee safe products with affordable price.

Credibility.



We value our integrity and reputation becoming a reference at the ports we attend, building good relationships based on mutual benefits. We have attention to deadlines, quality of delivery and service provided, compliance with regulations and standards, ethical conduct, available support and active listening to customer needs pushing up solidity and confidence in the market which we operate.

Nutritionist

We have nutritional support specialized, having full control over RF SUPPLY's food items, ensuring the quality and sanitation of all products.

We offer team training for safety at work, to delivery process and correct operational procedure for handling food.

Together with our nutritionist RF SUPPLY has action of inspection plans to raw materials (packaging, brands and expiration dates) of the items to be delivered, cleaning of products, the environment and transport, mainly the health and physical integrity of the company's employees.

Maiara Fernandes - Nutritionist CRN5 6198

ORGANIZATIONAL CULTURE

Our organizational culture has a collaborative, ethical and commitment-oriented approach to the client, listening all the needs as well attending the demands whether they are from our suppliers, the ship's owners, the captain and/or the agents.





Responsibility:

We act with strategic measures to guarantee the availability of products, meet deadlines and standards following the contractual duties, all with a well-structured logistics.



Trust and credibility:

We act with integrity to commitment and building solid relationships with customers and partners being the trust the basis for our lasting and successful partnerships.



Customer care:

We place the customer at the center of all our activities. We look for understand your needs and demands, offering customized solutions to meet your expectations, delivering quality and safety in supply. The focus is set up a long-term relationships providing excellent customer service ensuring your complete satisfaction with our services.



Collaboration and partnership:

We encourage a culture of collaboration where everyone involved knows they are esteem. We know that there is important to all kind of partnership and the objective is to create an environment to promote a mutual growth and the achievement of loyalty with customers, partners and teammate.

PURPOSE

Provide essential supplies efficiently and safely

ensuring that people have access to the resources they need while also keeping the functionality and integrity of vessels and maritime infrastructure benefiting people and the entire naval ecosystem.

VALUES

Honesty/Integrity



We act with the company's values, principles and actions to guarantee ethical conduct and transparency in our relationship with customers and partners.

Full customer satisfaction



We strive to meet the customer expectations to the products and services we provided, focus on our commitment mostly in quality and reliability for our deliveries.

Responsibility



We are aware of our obligation in guaranteeing the safety of our products and services, it also extend to relations with stakeholders always keeping the respect and ethic.

Respect



We work with many cultures, so diversity and inclusion is very important to us, looking for build positive relationships that reinforce the company's reputation in the market.

Personalized service



We meet the needs and expectations of each client with close and effective communication, active listening and attention to detail searching to create lasting partnerships based on trust in our service.

POTENTIALITY

Organization

Time control
and optimization

Active listening

Responsibility

Logistics

Quality

Customer care

Attention

Humanized service

Personalized, close
and available service



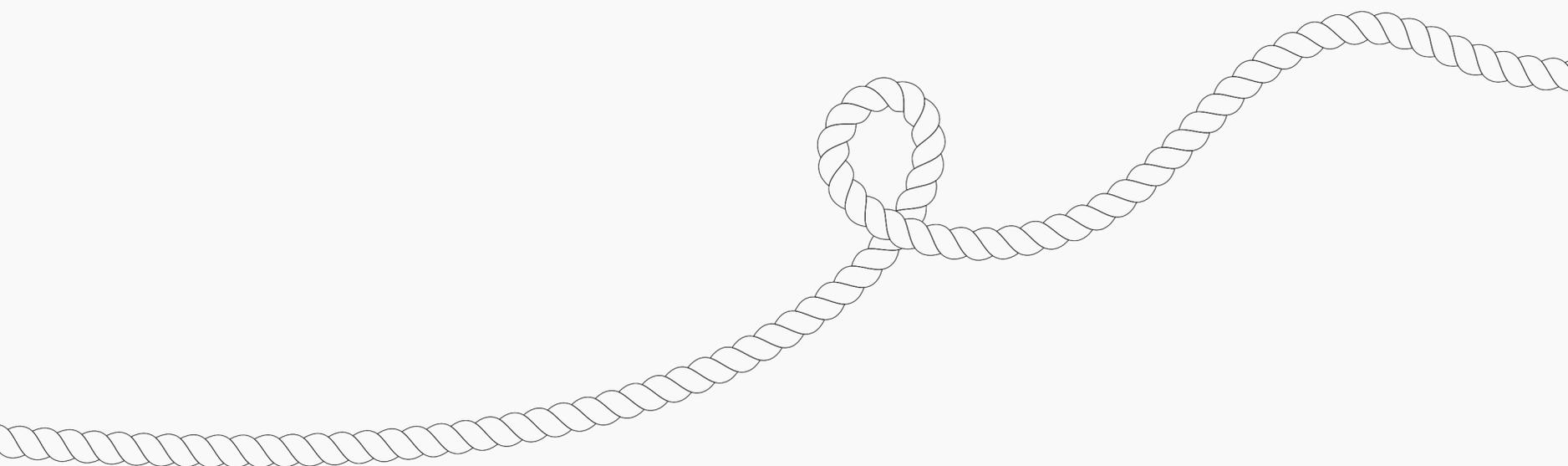
We are a naval supply company guided by dynamism and passion to connect people and cultures through our work.

We believe that every negotiation is an opportunity to learn and grow, we strive to create lasting bonds and trusting relationships.

We are present at every stage of the process since the first contact to the final delivery enhance our commitment to customer satisfaction. We are driven by the achievement of our customers and partners success regarding that to be our greatest reward.

Our motto is to perform and make it work.

We spare no efforts to deliver solutions with excellence and suit to the needs of each client. Our determination is relentless.





We believe that the true success is built on transparency, ethics and respect. We esteem each person with whom we relate and look to create a collaborative environment where dialogue is rich.

We are a connected team, passionate about what we do and driven by one purpose: **to make sailing across borders a rewarding experience for everyone involved.**

We are dedicated to keep the highest standard of excellence in our services, always trying to exceed expectations.

We are a reference in the naval industry and our goal is to leave a lasting legacy.

We sail beyond borders and achieve results that make us proud.

**Nice to meet you,
we are RF SUPPLY.**

Services

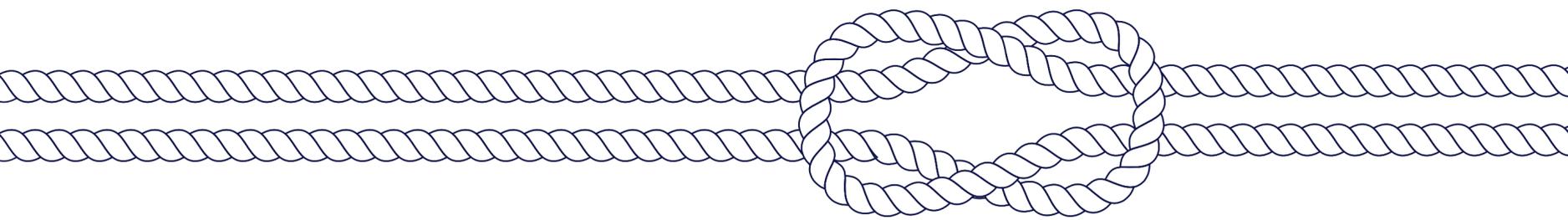
Here is a list of our main services and supplies:

- Provisions
- Bonded Store
- Technical Material
- Nautical Charts And Publications
- Marine Equipment
- Cabin Equipment
- Deck Supplies
- Safety Equipment
- Parts, Fireworks, Ppe's

Ports

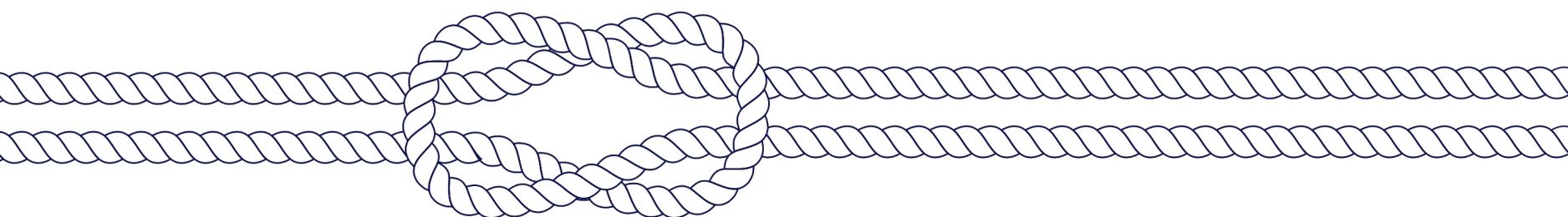
We attend all the main ports in Bahia, Brazil as:

- Salvador
- TECON
- Aratu
- Cotegipe
- Enseada
- USIBA
- TRBA
- TMADRE
- Ilhéus and Sergipe



Certificates

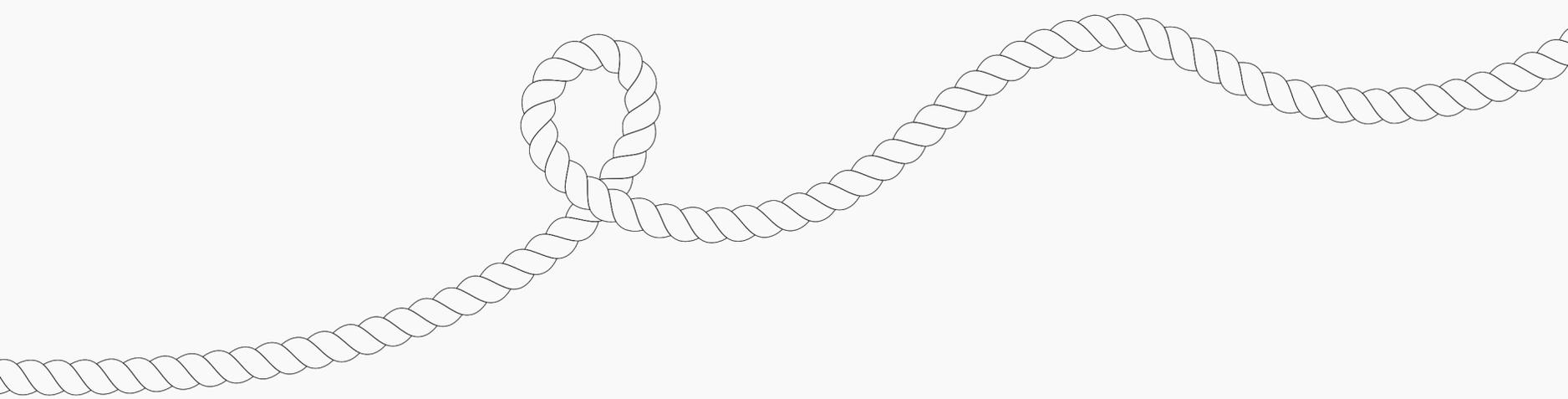
RF Supply is integrated at ABFN and ISSA member, ensure our reliable services and competitive prices with a good structure to stock the goods, climatized to frozen items and approved by ANVISA (The National Ports Health Surveillance Agency).





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