

FLEX



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- Essentials
- Flexibility
- Autonomy

'Flex' gives you the flexibility and freedom to run your business your way. The 'Flex' level is the perfect level for you if you want to benefit from the services of Pon Power, like 24/7 support and discount on parts and/or labor, but not willing to obligate to a major job yet. We'll take care of the essentials to keep you running and provide you with the comforts and expertise you need. That's what we call keeping things simple.

Pon Power, we care about your journey.

ITEM	INCLUDED	OPTIONAL	N/A
Remote monitoring (ACCESS) ****		○	
Oil analysis		○	
Oil interpretation			✕
Coolant analysis		○	
Performance test (PAR)		○	
Periodic inspection mechanical (TAM)		○	
Periodic inspection electrical (TAE)		○	
Boroscopic inspection		○	
Alignment check		○	
Fuel injectors		○	
Turbochargers		○	
Top-end overhaul		○	
Major overhaul		○	
Filter package	✓		
Water pump		○	
Cooling water thermostats		○	
Unscheduled repairs			✕
Recommended tool package		○	
Recommended spare parts package		○	
Recommended strategic parts stock		○	
Technical training		○	
Int. emergency call-out fee*			✕
Client specific guarantees			✕

Minimum of one additional service to be selected

ITEM	INCLUDED	OPTIONAL	N/A
24/7/365 service support on call	✓		
Response after initial contact (hours)	3		
Service work report after each service interval	✓		
Response time for unscheduled repairs (hours)**	24		
Discount	✓		
Targeted TCO reduction			✕
Operational meeting			✕
Operational master class			✕
Fee based contract			✕
Newsletter to update on status of the fleet engines	✓		

* Does not apply for destinations requiring specific visa or other documents

** Except for international call-outs and national holidays

Contract term is 5 years

PON POWER SCANDINAVIA

We take care of your journey

pon-cat.com/servicelevels

