

TOTAL CARE



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- Certainty
- Outsourced
- Uptime

'Total Care' takes over the operational management of your engine and shares responsibilities. You want the best possible uptime and simultaneously manage risk. Our fully guaranteed maintenance and monitoring service provides you with the guarantees you need. Pon Power is your partner and helps you to make a solid forecast of the maintenance cost you can expect in the near future. Whatever happens, we are there for you.

Pon Power, we care about your journey.

pon

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TOTAL CARE

- ✓ Included
- * Included level
- Optional
- N/A Not applicable
- ✗ Not available

ITEM	INCLUDED	OPTIONAL	N/A
Remote monitoring (MANAGE) ****	✓		
Oil analysis	✓		
Oil interpretation	✓		
Coolant analysis	✓		
Performance test (PAR)	✓		
Periodic inspection mechanical (TAM)	✓		
Periodic inspection electrical (TAE)	✓		
Boroscopic inspection	✓		
Alignment check	✓		
Fuel injectors			N/A
Turbochargers			N/A
Top-end overhaul	✓		
Major overhaul	✓		
Filter package	✓		
Water pump	✓		
Cooling water thermostats	✓		
Unscheduled repairs	✓		
Recommended tool package		○	
Recommended spare parts package	✓		
Recommended strategic parts stock	✓		
Technical training	✓		
Int. emergency call-out fee*		○	
Client specific guarantees	✓		

ITEM	INCLUDED	OPTIONAL	N/A
24/7/365 service support on call	✓		
Response after initial contact (hours)	1		
Service work report after each service interval	✓		
Response time for unscheduled repairs (hours)**	4		
Discount	✓		
Targeted TCO reduction	✓		
Operational meeting	✓		
Operational master class	✓		
Fee based contract	✓		
Newsletter to update on status of the fleet engines	✓		

* Does not apply for destinations requiring specific visa or other documents

** Except for international call-outs and national holidays

Contract term is 5 years

PON POWER SCANDINAVIA

We take care of your journey

pon-cat.com/servicelevels

