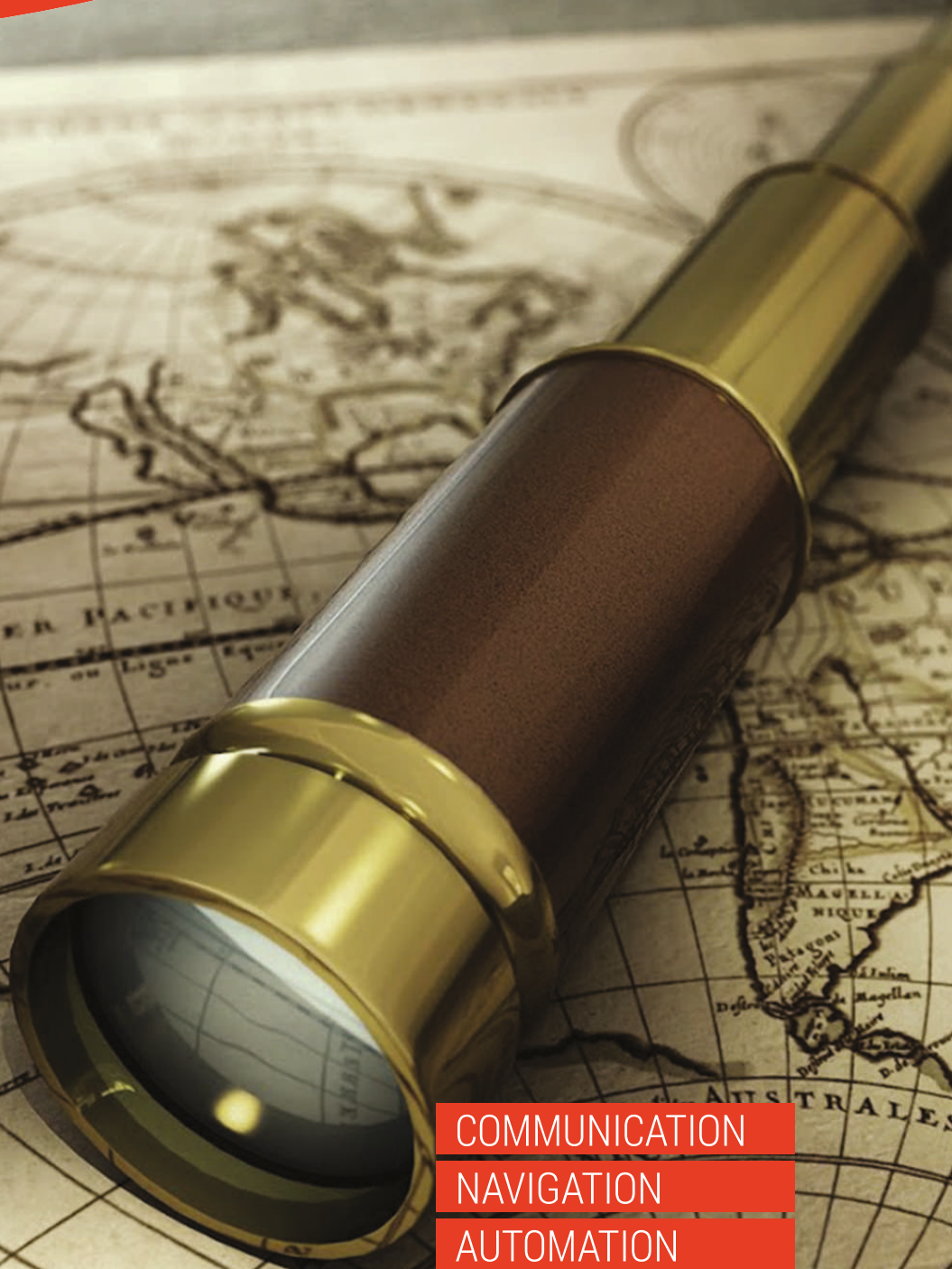




master systems
solutions simplified



COMMUNICATION
NAVIGATION
AUTOMATION
INSTRUMENTATION

how we set sail

Overview

Established in the year 1999, Master Systems LLC is an ISO 9001: 2008 certified fastest growing navigation, communication, automation and Instrumentation Company in the Middle East providing world class services to a wide range of customers across the globe. From its humble beginning, we are now the leaders in the Middle East region with multi-million turnover, spanned across UAE- Abudhabi, Ajman, Dubai, Sharjah, Fujairah, Qatar, Bahrain, Saudi Arabia & India.



Vision

By 2017, be the most preferred brand in Middle East providing communication, navigation, automation and instrumentation services to its stake holders and have pan Asia-Pacific reach by 2020.

Mission

Our mission is to provide marine solutions to its stakeholders in the most professional and cost effective way.

the anchor of trust

Our People

Master Systems believes in the power of its people and that's why they are our biggest investment. We are proud to call ourselves a people-focused, technology-driven company. Our core strength lies in our team's expertise and ability to understand a customer's needs and come up with the right solution.

Our highly qualified staff are always kept on top of industry trends and standards and up-to-date with all aspects of maritime activities. Their skills are regularly over-hauled at our internal staff training sessions supported by world-class training solutions.

Our continuous zeal for growth and excellence translates into a deep commitment towards excellence - in our people and their performance, thereby always exceeding expectations.

We continue to focus on:

- Double the capacity additions in both the backward and forward supply chains.
- Developing a professional leadership team to empower and attract the talents to the organization
- Identify and develop the technological shifts in the industry
- Meeting and exceeding the customer expectation with a segmented approach
- Building trust and dependence among the stakeholders be it employees, creditors or suppliers to the organization and make them consider Master Systems as a long term key player.



there are some whom we place before us

Our Customers

At Master Systems, we always place our customers first. Our emphasis is on nurturing a relationship that is based on trust, reliability and an uncompromising quality of service. We attribute the strong relationship with our customers with our quick turnaround solutions, our ability to think and act fast and our unrelenting belief that every problem has a solution.

We support our customers and principles by identifying gaps and bridging them with the right technical expertise. We support our customers - both local & international - by offering our best solutions to commercial vessels, containers, cargo vessels as well as cruise liners.

certifications

Approved by all leading classification societies, Master Systems provides reliable Radio Surveys at competent rates.

Our trained technical experts are well versed with the compliance terms of the various societies and also recommend the most cost-effect solution to help you meet the stringent standards



our partners

Master Systems enjoys a wide network of partners around the globe, which is vital for our success. With dedicated in house engineering and world class support, we hope to build long lasting relationships. Our strategy is to analyze the technological shifts and opportunity with a holistic approach, later identify the right partner to pin the footprint for long and forever. We have a long lineup of partners from various segments of the industry with an average time on a system for more than five years.



SIMRAD	SAILOR® Thrane & Thrane	CROWCON Gas Detection You Can Trust	inmarsat	SAURA MARINE EQUIPMENT	TRANSAS SETS THE STANDARD	JOTRON
MOTOROLA	RTE	McMURDO	HONDEX HONDA ELECTRONICS	KODEN	victron energy BATTERY POWER	netwave
ACR	HEARDWAY	海兰信 Highlander	MRC	NAVITRON NAVITRON SYSTEMS LTD	SRC	KVHI
stratum five	martek MARINE	Honeywell	ComNav	Entel	BEN marine	GASCO Collection Gate Setting Standards. Exceeding Expectations.
VINGTOR	Saracom®	maris MARINE INFORMATION SYSTEMS AG	PHONTECH A MEMBER OF THE JOTRON GROUP	HYUNDAI HEAVY INDUSTRIES CO., LTD.	AMI	THURAYA
mavrigard	STANDARD HORIZON	LILLEY & GILLIE	RUTTER	tyco	MMC	FURUNO



our products

Today, clients are seeking for the best products with durability. Master Systems enjoy a portfolio of products from renowned brands in the marine industry which connect the dreams of many to make business better. To make the business more cost effective and feasible, we offer our clients with a wide range of products.

- AIS
- Autopilots
- EPIRB & SART
- Gyrocompass
- Intercom/ PA systems
- Magnetic Compass
- VHF & MF/ HF (SSB) Radios
- Radars
- GPS/ Chart Plotters
- Inmarsat C
- Fire alarm Systems
- Portable & Fixed Gas detection Systems
- Navtex Receivers
- Rudder Angle Indicator
- Satellite Communications (FBB)
- SVDR
- 15 PPM
- BNWAS
- ECDIS
- SSAS & LRIT
- Speedlog
- Walkie Talkies
- Automatic Battery Chargers
- Echo Sounders
- Anemometer
- Marine TV antennas



our strength

Our strength is our intellectual capital, a talent pool of highly-qualified and vastly experienced automation, instrumentation, electronics & communication engineers and technicians. According to shipping industry demands, services are available round the clock to meet any kind of emergency. As our tagline speaks, we provide tailor made solutions with a segmented approach to our customers which fetch them to make cost effective and feasible plans. Unlike the designed and rigid solutions, we make flexible plans which best suits the demand and provide long life.



our services

Service is paramount to Master Systems, and hence we offer comprehensive service solutions, which in turn, make us reliant and trustworthy in the maritime industry. Not only do we adhere to top industry standards of service and support, but we also offer competitive rates for vessel equipment testing and other services. Our technical experts will also test and examine your equipment and help calibrate it to required specifications.

Our services are detailed below.

NAVIGATION & COMMUNICATION EQUIPMENTS

- Radio Survey On behalf of all IACS Classes.
- EPIRB Annual Certification and issue of SBM Contracts.
- Servicing & repairs of various Gyrocompass Systems.
- Annual Surveys (APT) and repairs of various SVDR & VDR brands.
- Magnetic Compass Calibration & issue of Deviation Chart.
- Repairs, Annual Testing and certification of all brands of AIS
- Satellite Communication Systems & Airtime Provider of Inmarsat
- IT Services





AUTOMATION, INSTRUMENTATION & CALIBRATION

- Calibration of Gas Detection Systems (Portable & Fixed)
- Service & Repairs of Fire Detection and General Alarm System
- Service & Repairs of Pressure & Temperature Monitoring System
- Service & Repairs of CPP Controllable Pitch Propulsion
- Service & Repairs of Steering System
- Calibration of Electrical Measuring Meters
- Calibration of Temp Measuring Instruments (temp Gauge, Temp Transmitter, Temp Switch)
- Calibration of UTI Sound Level Meter
- Service & Repairs of 15 PPM Monitors
- Noise Survey & Megger Tests
- Service & Repairs of Generator Safety and Protection Systems
- Service & Repairs of Rudder angle Indicator and Engine Telegraph
- Calibration of Pressure Measuring Instruments (Pressure Gauge, Pre Transmitters, Pre Switch)
- Generator Synchronization
- Service & Repairs of RPM Control System
- Service & Repairs of Navigational Light System Monitoring Panel
- Service & Repairs of Engine Control Safety & Protection Systems
- Service & Repairs of Tank Level Gauging System
- Service & Repairs of Bilge Level Alarm Systems
- Main Engine Automation
- Service & Repairs of Inert Gas System
- Service and Repairs of ODME
- Service and Repairs of CCTV
- Boiler Systems
- Pneumatic Control Systems





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Operations Office : Ajman, UAE, PO Box 14045
Phone : + 971 6 7411426 Fax : + 971 6 7411 427
Mail : info@mastersystems-intl.com / masty@eim.ae

Abu Dhabi, UAE

PO Box : 51093
Mail : abudhabi@mastersystems-intl.com
Phone : + 971 2 645 6441
Mobile : + 971 55 9931442
Fax : + 971 2 645 6442

Doha, Qatar

PO Box : 9033
Mail : qatar@mastersystems-intl.com
Phone : + 974 4476 3755
Mobile : + 974 5538 2524
Fax : + 974 4476 3755

Dammam, Saudi Arabia

PO Box : 267
Mail : dammam@mastersystems-intl.com
Phone : + 966 50 215 2284
Mobile : + 966 56 939 5994
Fax : + 966 3668 1287

Dubai, UAE

W 170, Dubai Maritime City (DMC)
Mail : dubai@mastersystems-intl.com
Phone : + 971 4 551 9370
Mobile : + 971 55 993 2865
Fax : + 971 6 741 1427

SAIF Zone (Sharjah), UAE

PO Box : 9033
Mail : info@mastersystems-intl.com
Phone : + 971 6 552 9687
Mobile : + 971 55 993 1336
Fax : + 971 6 552 9689

Singapore

10-04, Sim Lim Tower,
10 Jalan Besar, Singapore, 208787
Mail : singapore@mastersystems-intl.com
Phone : + 65 6291 0971, + 65 6291 0981
Mobile : + 65 9115 5581

Bahrain

PO Box : 37898
Mail : bahrain@mastersystems-intl.com
Phone : + 973 1746 7060
Mobile : + 973 3977 5054
Fax : + 973 1746 7060

Cochin, India

PIN : 682 028
Mail : cochin@mastersystems-intl.com
Phone : + 91 484 3118152
Mobile : + 91 9747 160790
Fax : + 91 484 311815

Mumbai, India

E 220, Maruti Paradise, Plot N0.92-95,
Sector 15, CBD Belapur, 400614
Mail : mumbai@mastersystems-intl.com
Phone : + 91 81 29 35 08 77
Mobile : + 91 98 67 01 85 80

Cyprus

PO Box : 45172
Larnaca, CY-7112
Mail : cyprus@mastersystems-intl.com
Phone : + 357 99 543 174
Mobile : + 357 99 543 174

Fujairah, UAE

PO Box : 3056
Mail : fujairah@mastersystems-intl.com
Phone : + 971 9 222 7009
Mobile : + 971 55 993 1466
Fax : + 971 9 223 3067