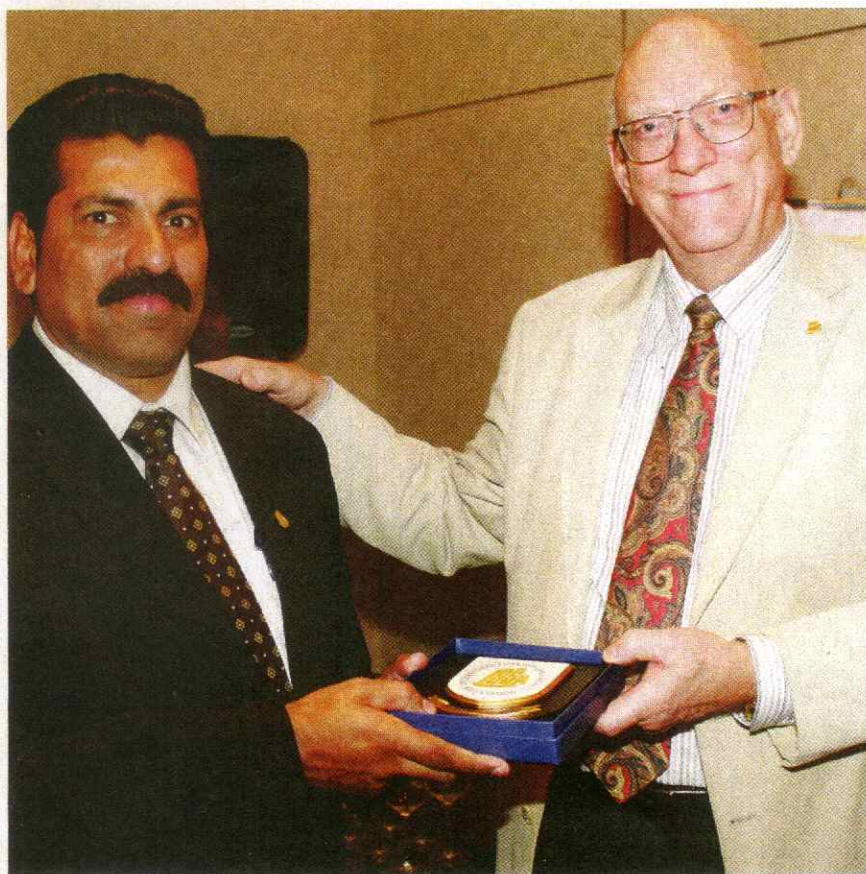


Global Marine Supply's Ajay Joseph named ISSA Ship Supplier of the Year



A prompt, reliable and efficient ship supplier is what the shipping industry craves for and an adherence to the letter of the law when it comes to customer service is what won Mumbai-based Ajay Joseph the accolade of being named ISSA Ship Supplier of the Year for 2012.

Presenting the certificate and ISSA Shield to the Global Marine Supply boss, ISSA President Jens Olsen paid tribute to the circumstances which led to Mr Joseph being honoured in such a way.

As Mr Joseph said: "Shipping is a large part of today's complex business world and the ability to move cargo

quickly and efficiently over great distances and across borders is crucial to keeping the flow of business regular. But despite excellent facilities at port, accidents can happen."

And that was what happened at Nhava Sheva Port when the containership *HS Bruckner* was accidentally hit by the port's gantry crane. "The damage caused was crucial and the vessel was unable to sail. An emergency repair was needed," said Mr Joseph. Global Marine was immediately contacted to carry out a complete repair job and immediately sent over an engineer to inspect the damage. A new radar was needed and the main mast had to be fabricated in order to fit the radar in the correct position. "After we received approval for our quote we quickly arranged our workshop team and the class approved material. By noon we were ready to board the vessel. As it was Sunday, we had some port clearance difficulties but we soon resolved these issues.

"Our teams soon started the repair work. The vessel was moved to an outside anchorage in order to vacate the berth and the repair job was completed within three to four days. The new radar was delivered and fitted onto the repair main mast." ■